

**Philadelphia American
New Era
Important Contact Information**

Agent Assistance Line (website, E-app issues, etc)

888-748-3035
PALICagentchanges@neweralife.com

Policy Services

888-748-3040 Ext 7445
policyholderservice@neweralife.com

Claims Department

888-748-3040 Ext 1319
claimsdepartment@neweralife.com

Underwriting

888-748-3040 Ext 1199
healthunderwriting@neweralife.com

Group/List Bill

888-748-3040 Ext 1453
listbill@neweralife.com

Critical Illness V-Call

855-430-3656